

DO/EO BIBLIOGRAPHIC DATA ENTRY

SERIAL NUMBER: 09 / 254101 RECEIPT DATE: 03 / 01 / 99  
IA NUMBER: PCT/ DE97 / 01730 IA FILING DATE: 08 / 13 / 97  
FAMILY NAME: KNITL DELAY WAIVED (Y/N): Y  
GIVEN NAME: REINHARD DEMAND RECEIVED (Y/N): Y  
PRIORITY CLAIMED (Y/N): Y PRIORITY DATE: 08 / 30 / 96  
NO BASIC FEE (Y/N): N US DESIGNATED ONLY (Y/N): N  
ATTORNEY DOCKET NUMBER: P98,3211 COUNTRY: DEX  
CORRESPONDENCE NAME/ADDRESS: CUSTOMER NUMBER: TELEPHONE  
NAME: HILL & SIMPSON FAX  
STREET: 85TH FLOOR SEARS TOWER  
CITY: CHICAGO  
STATE/COUNTRY: IL ZIP: 60606  
EMAIL:  
APPLICATION TITLES:  
METHOD FOR INCORPORATING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION  
SYSTEM INTO AN INTERACTIVE VOICE ANSWERING SYSTEM

TAB TO LAST POSITION, PUSH SEND

SERIAL NUMBER 09/254,101	FLING DATE 03/01/99	CLASS 379	GROUP ART UNIT 3742 2645	ATTORNEY DOCKET NO. P98.3211
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APPLICANT  
REINHARD KNITL, MUNCHEN, FED REP GERMANY; ALOIS RANZINGER, MUNCHEN, FED REP GERMANY; ALEXANDER SCHLIWA, UNTERSCHLEISSHEIM, FED REP GERMANY.

\*\*CONTINUING DOMESTIC DATA\*\*\*\*\*  
VERIFIED

None A14

\*\*371 (NAT'L STAGE) DATA\*\*\*\*\*  
VERIFIED

T HIS APPLN IS A 371 OF PCT/DE97/01730 08/13/97

Yes A14

\*\*FOREIGN APPLICATIONS\*\*\*\*\*

VERIFIED FED REP GERMANY 19635329.7 08/30/96

Yes A14

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 11/18/99

On Priority claimed 35 SC 119 (a-d) conditions met	<input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input checked="" type="checkbox"/> Yes <input type="checkbox"/> no Met after Allowance	STATE OR COUNTRY DEX	SHEETS DRAWING 2	TOTAL CLAIMS 17	INDEPENDENT CLAIMS 3
Verified and Acknowledged Examiner's Initials	<u>A14</u>	Initials			

HILL STEADMAN & SIMPSON  
85TH FLOOR SEARS TOWER  
CHICAGO IL 60606

Attn:

TIME  
PROCESS FOR INCLUDING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTOR  
SYSTEM IN AN INTERACTIVE VOICE RESPONSE SYSTEM

FILING FEE RECEIVED \$840	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT NO. _____ for the following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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